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NOT ENTERED  
*Sajid* 10/4/04

AF

OPE-113

RESPONSE UNDER 37 C.F.R. 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP NO.: 2141

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

A. DUTRA, ET AL.

Serial No.: 09/677,604

Filed: October 3, 2000

For: SYSTEM AND METHOD FOR  
MANAGING COMPLIANCE WITH  
SERVICE LEVEL AGREEMENTS

Corres. and Mail

Art Unit: 2141

Examiner: YUSSUF, Sajid

BOX AF

AMENDMENT AFTER FINAL REJECTION

RECEIVED

Mail Stop: AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AUG 16 2004

Technology Center 2100

Sir:

In response to the final Office Action mailed on June 16, 2004, please amend the above-identified application as follows:

No extension of time or other fees are believed to be due, except as detailed in the attached documents. However, any extension of time necessary to prevent abandonment is hereby requested, and any fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

**Amendments to the Claims:** begins at page 2 of this paper.

**Remarks:** begin on page 13 of this paper.